

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of September 2018

C.G.No:121/2018-19/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

P.V.Nageswara Rao,
D.No:6-174-20/1 A,
Vasavi Nagar,
Koppuvari Street,
Prakasam -Dist.

Complainant

AND

1. JAO/Giddalur
2. AE/Giddalur
3. ADE/Giddalur
4. DE/Giddalur Markapur

Respondents

ORDER

1. Complainant filed a petition before this Forum for Revision of CC bill for Sc.No: 4244114041766 by withdrawing excess amount raised in the bill due to additional load.
2. Respondent No: 1 in his written submission to the Forum stated that there were two additional load cases booked on the complainant service for assessment amounts of RS. 12,125/- and Rs. 6,125/-. These two cases were removed and final assessment issued only for one case for an amount of Rs. 2,950/-. Complainant also paid the revised amount vide PR NO. 07181535974.

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3. Complainant when contacted over phone by the Forum on 07/09/2018 at 5.20 PM, he expressed his satisfaction for resolving his grievance by the Respondents.
4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th September 2018.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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